

Code of conduct

Mercy Hands for Humanitarian Aid (MH) is a non-governmental organization and as such, follows the 2010 Code of conduct for NGOs in Disaster Relief (see video on Youtube in Arabic or English).

As MH staff, you are representing MH both during and outside working hours. Therefore, to ensure high level of work ethics, you should commit to follow principles of good conduct and behaviour which include (but are not limited to):

- Work with honesty and goodwill.
- Prioritize the security and safety of MH staff and beneficiaries.
- Respect equally all individuals regardless of gender, race, religion and cultural differences.
- Abide to national laws and respect local values.
- Respect MH property and work environment.
- Report* and prevent sexual, physical, and verbal abuse and harassment.
- Refuse to give or receive bribe.
- Report* fraudulent activity and theft or misuse of MH assets.

I, _____ commit to follow the principles of this Code of Conduct throughout my involvement with MH. Transgressions will be addressed according to the staff rules.

Date: _____

Signature** : _____

*** To report abuse, harassment or ethical issues, contact Zina Attar by email (zina.attar@mercyhands.org) or phone (+964 770 662 4003).**

**** The signatory should sign two copies of this page: one that will remain with MH and another copy for him/herself.**